Please Report*

dirty, moldy, or smelling laundry machines!

*Use CSC ServiceWorks Service App
How to Report Laundry Machines

1. Install the CSC ServiceWorks Service App  
   (tip: search for “coinmach” on Playstore/Appstore)

2. Scan the Machine Barcode  
   (or enter the machine ID manually)
3. Enter the problem and submit report!

- Please choose the appropriate Problem from the drop-down menu.
- Add details in the Comments.
- Put gcfix@princeton.edu in the Your Email Address field.

(Eg: Choose ”Preventative Maintenance” and Comment “mold in detergent tray”)

FAQ

• What CAN I report in the app?
  - Faulty or out of order laundry machines
  - Dirty or smelling laundry machines

• What CAN’T I report in the app?
  - Refund requests (Instead use: www.cscsw.com/refund-request)

• How many can I report?
  - As many as you want

• In case of any issues, contact gcfix@princeton.edu