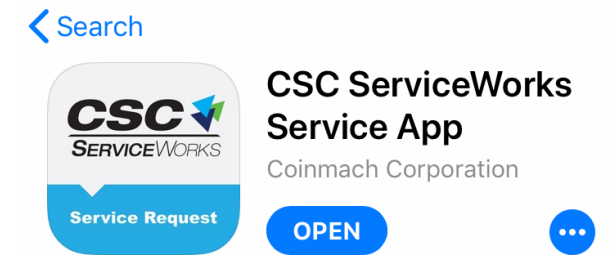# Please Report*

dirty, moldy, or smelling laundry machines!
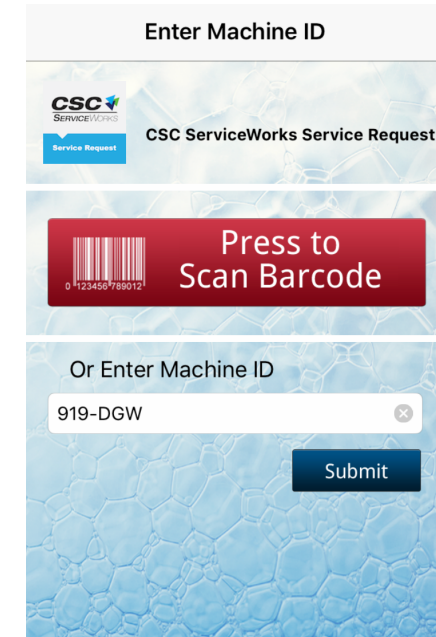
*Use CSC ServiceWorks Service App

How to Report Laundry Machines

1. Install the CSC ServiceWorks Service App
   (tip: search for "coinmach" on Playstore/Appstore)

2. Scan the Machine Barcode
   (or enter the machine ID manually)

3. Enter the problem and submit report!

- Please choose the appropriate Problem from the drop-down menu.

- Add details in the Comments.

- Put `gcfix@princeton.edu` in the Your Email Address field.

(Eg: Choose "Preventative Maintenance" and Comment "mold in detergent tray")

FAQ

- What CAN I report in the app?

  - Faulty or out of order laundry machines

  - Dirty or smelling laundry machines

- What CAN'T I report in the app?

  - Refund requests (Instead use: www.cscsw.com/refund-request)

- How many can I report?

  - As many as you want

- In case of any issues, contact `gcfix@princeton.edu`